AUTORITÉ DES MARCHÉS FINANCIERS

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24 March 2021

Analysis of complaints in 2019-2020 by French retail investors to the AMF public relations centre concerning European financial institutions operating on a freedom to provide services basis

This study analyses over 200 reports and complaints from French retail investors between 2019 and 2020 involving institutions operating in France through the European passport. The study highlights irregular practices, including difficulties in closing accounts or redirections to unauthorised non-European subsidiaries.

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