AUTORITÉ DES MARCHÉS FINANCIERS



# ANNUAL STUDY ON INVESTOR ATTITUDES TOWARDS AND OPINIONS OF FINANCIAL PRODUCTS

2019 STUDY Results Report



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# Context and objectives of the study

An annual study allows us to track changes in the attitudes, opinions and behaviour of investors in France: what their savings and investment goals are, what choices they make, how they view financial products, how worried they are about risk, how much importance they give to stock market products, etc.

- ✓ In this environment that is difficult for investors to understand, characterised by low rates and continued resistance to the stock market, we seek to improve understanding of savings strategies and perceptions of investment, and
- ✓ Regularly update your analysis of investors' behaviour and attitudes using this annual study.

An annual study on investor attitudes towards and opinions of financial products and, more specifically:

Determining opinions and general attitudes of the French people on savings

Providing an updated overview of investor behaviour

Analysing perceptions of available financial investments

Better understanding perceptions of the stock market and stock market products

The first wave was conducted in spring 2017, the second in autumn 2018. This document presents the results of the third wave in autumn 2019.





## Methodology

## Universe



- A sample of 1,200 people recruited via an access panel that can be analysed by wealth bracket, including above €30,000.
- The sample was broken down by sex, age, CSP, region and financial assets.

## Collection



A survey conducted by sending a self-administered questionnaire via an access panel

## Questionnaire



A 20-minute questionnaire

# Dates of the survey



A survey conducted from 26 September to 15 October 2019



## Keys to understanding

#### Significant differences between sub-populations and the overall results are expressed as follows:

or ++ significantly higher than the overall result

→ There is a 95% chance of the result for the sub-population being significantly higher than that recorded for the entire population

or -- significantly lower than the overall result

→ There is a 95% chance of the result for the sub-population being significantly lower than that recorded for the entire population

#### Comparisons to 2018 and 2017 are indicated as follows:

or (xx%) 2018

> differences significantly higher than in 2018 7

> > → There is a 95% chance of the 2019 result being significantly higher than that recorded in 2018

differences significantly lower than in 2018

→ There is a 95% chance of the 2019 result being significantly lower than that recorded in 2018

#### Indicator calculation:

7

Indicator /4 => Strongly agree = 4 ... Strongly disagree = 1

#### Indicator analysis:

#### Indicator (/4):

- Above 3.2 → Excellent score
- Between 2.96 and 3.19 → Good score
- Between 2.72 and 2.95 → Average score
- Under 2.72 → Weak score

#### The abbreviation ST means Sub-Total



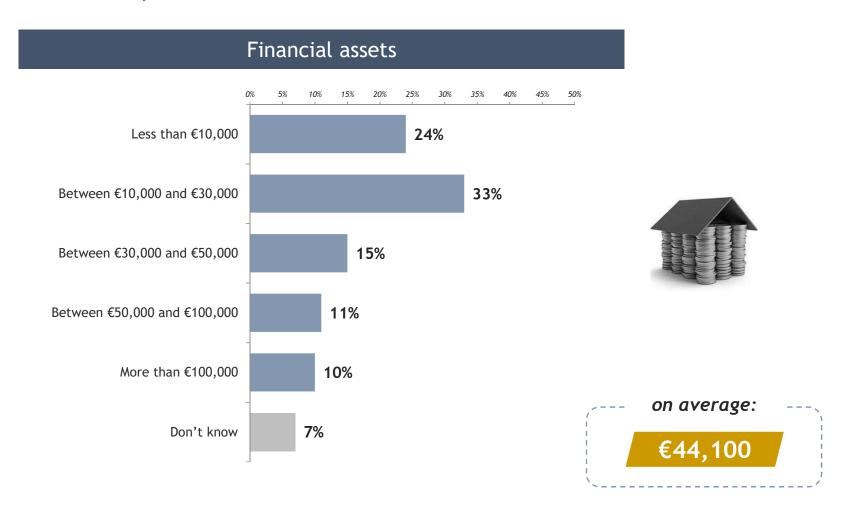






# Breakdown by financial assets

Financial assets of the household





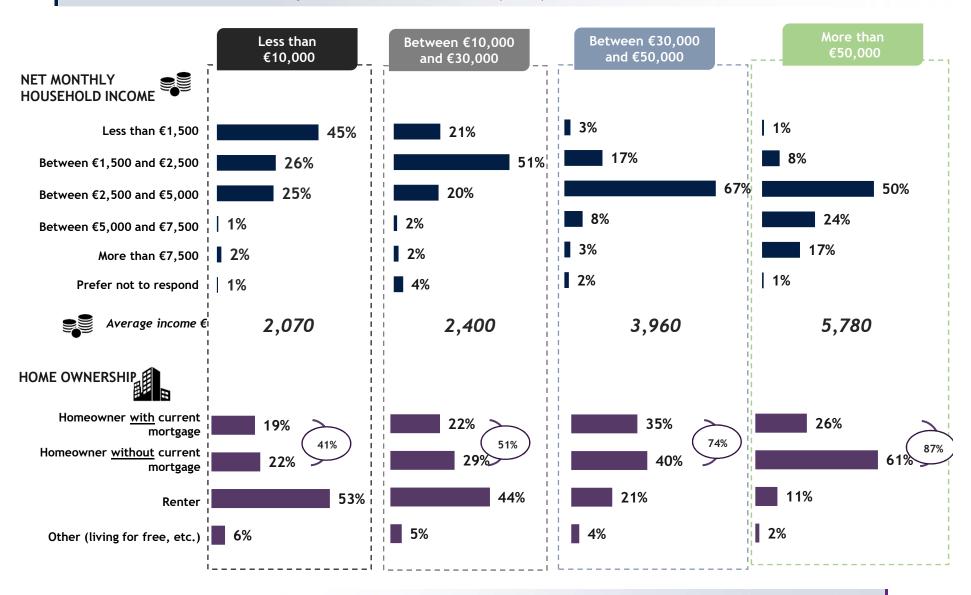
# Profile breakdown by financial assets (1/2)







## Profile breakdown by financial assets (2/2)







# Holding rates for savings and investment products and other assets

Base all except for PNR (n=1,064) -

Please indicate which of the following savings and investment products and assets your household possesses.

		2018					
75	75%	80%	Passbook savings accounts (Livret A, LDD, LEP)			79%	
32	32%	33%	Life insurance policy in euros		35%		
36	36%	34%	Real estate (primary, secondary residence, etc.)		31%		
29	29%	30%	Home savings plan		28%		
2	21%	22%	Employee savings scheme (base employees)		22%		
15	15%	17%	Unit-linked life insurance policy				
17	17%	20%	Financial investments		17%		
7	<b>7</b> %	6%	Rental property (Pinel Act, etc.)	6%			
6	<b>6</b> %	3%	Atypical / alternative investments	4%			
6	<b>6</b> %	4%	Collective investments in real estate (real	4%		ST Life insurance: 41%	41% 2018 39% 2017
Ne	lew item	in 2019	Responsible investments (sustainable, social,	4%			<b>3</b> 770 <b>2017</b>
3	3%	3%	Professional assets (commercial real estate,	2%			
3	3%	3%	Speculative stock products (Turbos, warrants,	2%			
3	3%	3%	Other	3%			
29 21 15 17 7 6 6 8 8 8	29% 21% 15% 17% 6% 6% 4w item 3%	30% 22% 17% 20% 6% 3% 4% in 2019 3% 3%	Real estate (primary, secondary residence, etc.)  Home savings plan  Employee savings scheme (base employees)  Unit-linked life insurance policy  Financial investments  Rental property (Pinel Act, etc.)  Atypical / alternative investments  Collective investments in real estate (real  Responsible investments (sustainable, social,  Professional assets (commercial real estate,  Speculative stock products (Turbos, warrants,	4% 4% 4% 2% 2%	31% 28% 22% 17%	ST Life insurance: 41%	



## Holding rates for savings and investment products and other assets Breakdown by wealth bracket

Base all except for PNR (n=1,064) -

Please indicate which of the following savings and investment products and assets your household possesses.

	All	Less than €10,000	Between €10,000 and €30,000	Between €30,000 and €50,000	More than €50,000
Base not including PNR	1,064	176	263	209	378
Passbook savings accounts	79%	<b>79</b> %	76%	81%	82%
Life insurance policy in euros	35%	14%	<b>29</b> %	38%	<b>62</b> %
Real estate	31%	19%	23%	34%	<b>52</b> %
Home savings plan	28%	11%	24%	35%	<b>49</b> %
Employee savings scheme (base employees)	22%	11%	15%	26%	41%
Financial investments	17%	<b>6</b> %	11%	18%	40%
Unit-linked life insurance policy	17%	<b>6</b> %	14%	13%	35%
Rental property (Pinel Act, etc.)	6%	3%	3%	8%	13%
Responsible investments (sustainable, social, green, SRI, etc.)	4%	2%	3%	3%	10%
Collective investments in real estate (real estate investment companies, real estate collective investment undertakings, etc.)	4%	2%	2%	3%	11%
Atypical / alternative investments	4%	3%	3%	2%	<b>7</b> %
Speculative stock products (Turbos, warrants, etc.)	2%	1%	2%	1%	3%
Professional assets (commercial real estate, factories, workshops, etc.)	2%	1%	2%	3%	3%
Other	3%	5%	3%	4%	0%

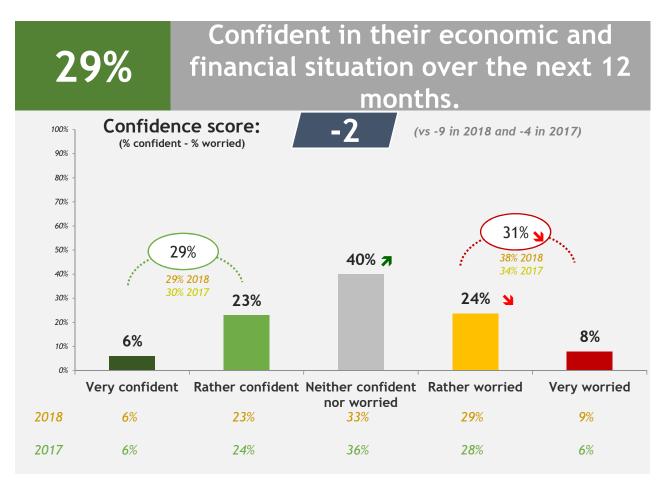






# Confidence remains the same as in 2018, while the proportion of worried individuals declined in 2019 (matching the INSEE indicator)

Overall, in terms of your economic and financial situation over the next 12 months, would you say that you are...?





#### Who is confident? (compared with 2018)

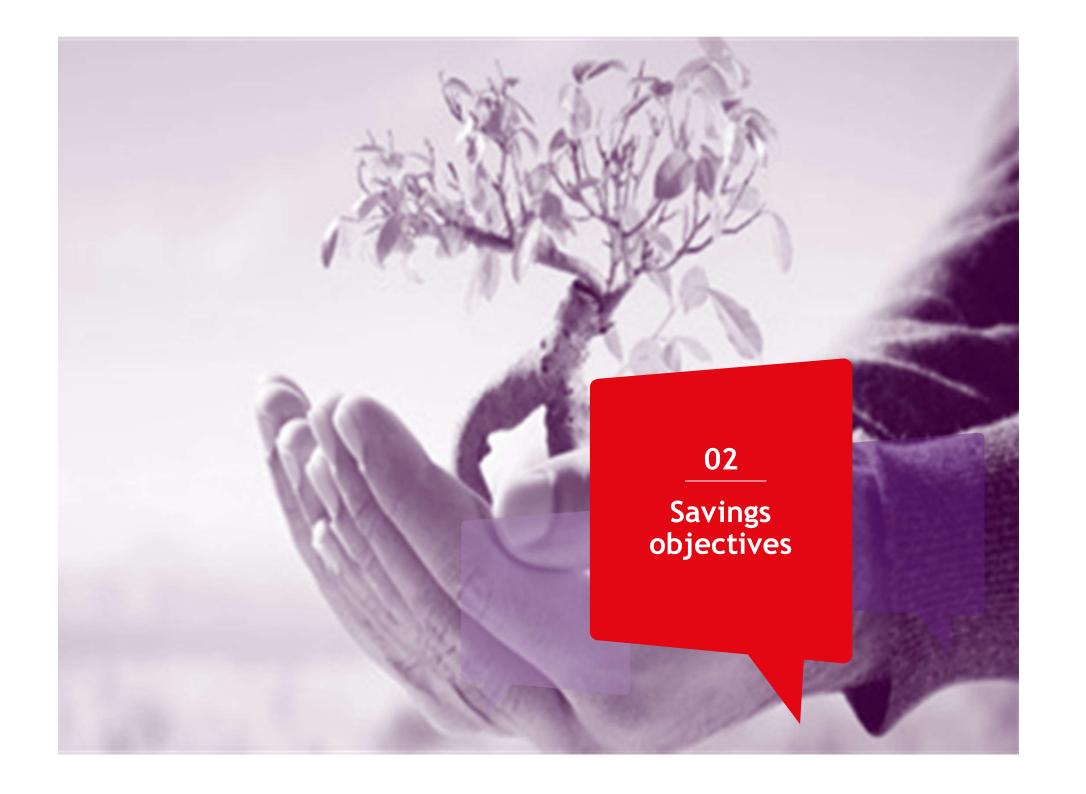
- ++ Men (33% vs 33%)
- ++ Under 35 years (43% vs 48%)
- ++ CSP+ (42% vs 44%)
- ++ FA > €50K (44% vs 43%)
- ++ Have financial investments (41% vs 39%)
- ++ Strongly concerned with: growing their assets (34%), building capital to purchase real estate (36%), being able to financially aid parents or in-laws (34%), preparing a business project (38%)



#### Who is worried? (compared with 2018)

- ++ Over 55 years (36% vs 50%)
- ++ Retired and unemployed (48% vs 41%)
- ++ Strongly concerned with: Dealing with health expenses (36% vs 41%, dealing with unplanned expenses (not including health expenses) (34%), saving money to offset the risk of loss of autonomy later in life (34%)
- ++ Renters (43%)
- ++ FA <€10K (44% vs 53%)





### Unplanned expenses, including health expenses, remain the priority for savings objectives, as well as planning for the needs of old age (retirement, loss of autonomy)

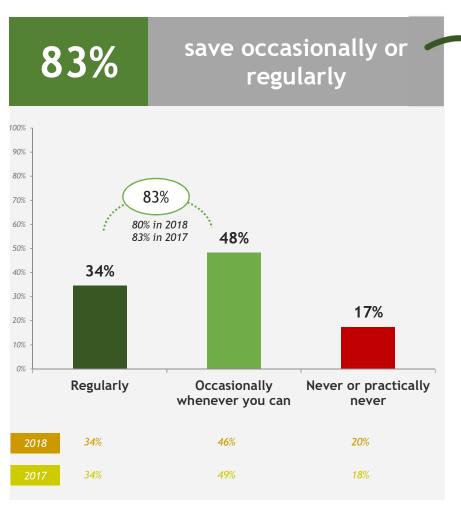
In the list below, you see various objectives that you may have when saving money. For each one, indicate whether you are currently strongly concerned, somewhat concerned or not at all concerned with the objective.

Listed by strong concerns						ST Concerned trongly + somewh		2017
Dealing with unplanned expenses (not including health expenses)	17%	38%		45	45%		83%	82%
Building capital for retirement, having enough money throughout retirement	29%		33%		38%		72%	69%
Dealing with unplanned health expenses	24% 37%		38%		76%	77%	77%	
Saving money to offset the risk of loss of autonomy later in life	25%	37%		38%		75%	75%	73%
Planning for major expenses like buying a car or household appliances	27%	27% 39%		34%		73%	72%	<b>7</b> 4%
Being able to financially assist your children or grandchildren if needed	33% 34%		34%	33%		67%	67%	66%
Leaving an inheritance to your loved ones	38%		37	37% 24		62%	60%	58%
Growing your assets, making your money work for you	40%	0%		39% 21%		60%	58%	57%
Building capital to buy real estate	55%			26%		45%	44%	43%
Being able to financially assist your parents or in-laws if needed				28%	18%	46%	44%	44%
Preparing a business project	64%			21%	15%	36%	35%	38%
	■ Not concerr	ned S	omewhat c	oncerned	■Strongly c	oncerned		
audiren pour AMF			20	)19-227 - Investm	ent survey - AMF	November 2019	17	



## A slight increase in percentage of savers (+3 points vs 2018, stable vs 2017)

Generally speaking, do you save money...? / Base regularly or occasionally saves money (n=1,035) How much, on average do you estimate saving each month? / Base regularly saves money (n=483) Are these automatic deposits?

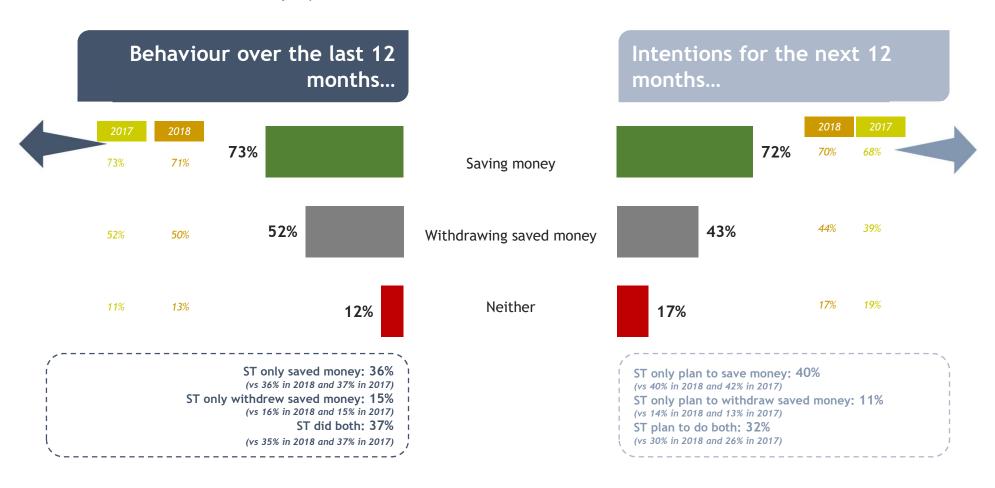






## Behaviour and intentions to make deposits in and withdraw from stable savings

More specifically, over the last 12 months, did you or your household...? / Over the next 12 months, do you plan to...?



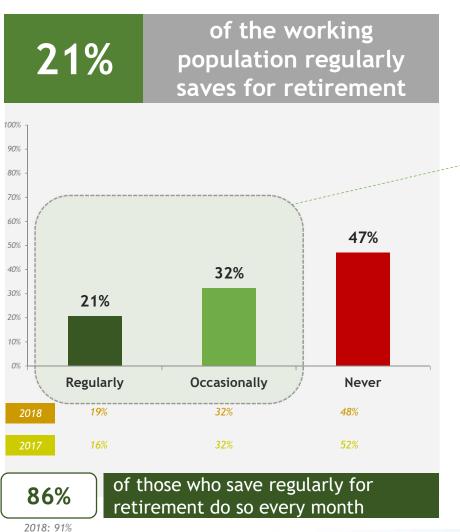




### Half of the active workforce saves for retirement (53% vs 52% in 2018 and 48% in 2017)

Focus on retirement

Base not retired -Do you save money specifically for retirement? / Base not retired that saves regularly (n=255) -Every month? / Base not Not retired retired that saves regularly or occasionally (n=618) - How much do you estimate saving for your retirement annually?





Only 1 in 5 members of the workforce regularly save for retirement

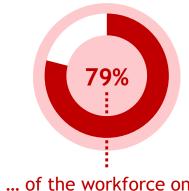


### Not saving for retirement is only a personal choice in 25% of cases, like in 2018

Focus on retirement

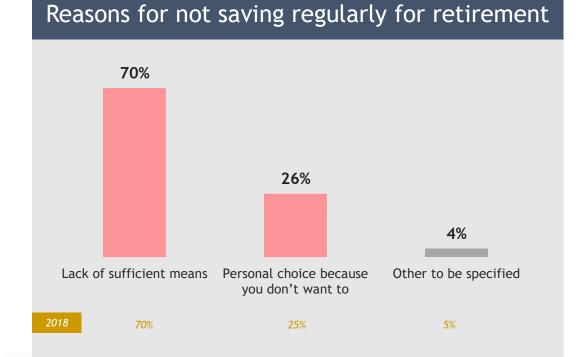
Not retired

Do you save money specifically for retirement? / Base not retired that never or hardly ever saves (n=765) -If you don't save money for retirement, is it because...?



... of the workforce only saves occasionally for retirement or doesn't save at all





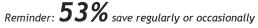


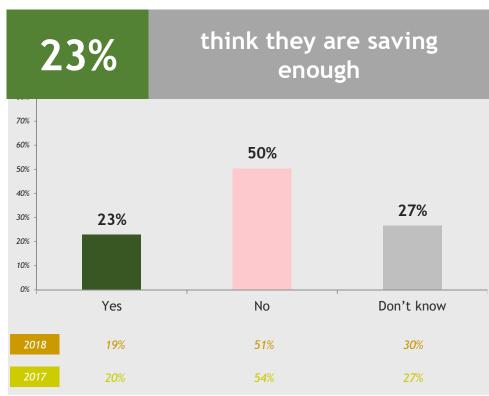
# A little more than 1 in 5 members of the workforce think they are saving enough for retirement, like in 2018 and 2017

Focus on retirement

Not retired

Base not retired that saves regularly or occasionally (n=618) Do you think you are saving enough for retirement? Base not retired that saves regularly or occasionally (n=618) - Do you know how much you should be saving each month to build enough additional income for retirement?





#### Knowing how much to save 2018 Yes, I know how 18% much I should be 16% saving Yes, more or less: I have an idea of how 34% 40% much I should be saving No. I have no idea 45% 48% how much I should be saving

### 4 in 10 pensioners say they saved before retirement: in 52% of cases they think they saved enough

Focus on retirement

Retired

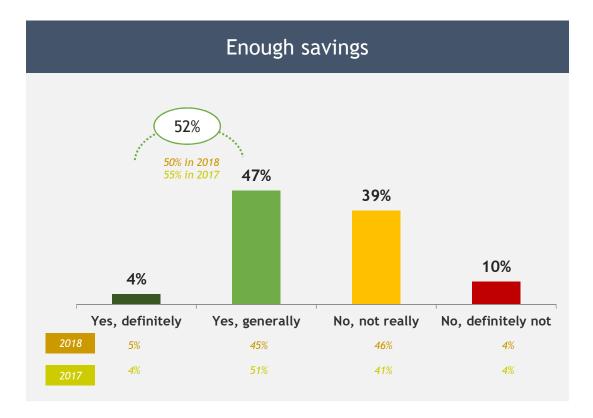
Base retired (n=180) -Before retiring, did you specifically save for retirement? / Base retired who saved for retirement (n=82) - Do you think you saved enough?





of pensioners specifically saved for retirement

> 41% in 2018 45% in 2017







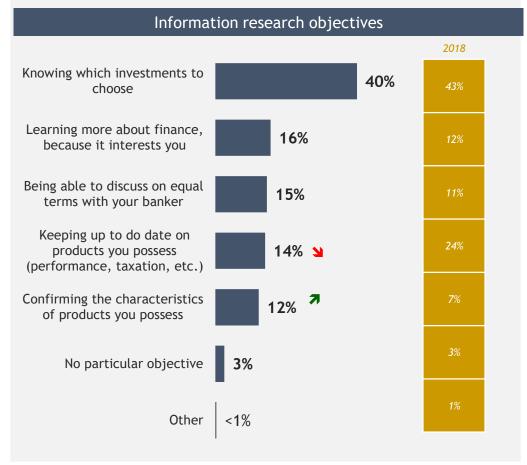


# Nearly one fourth of respondents do research for information on savings products (24%, stable compared to 2018)

Do you search for information on savings products and financial investments? / (n=362) What is your primary objective in doing research for information on savings products and financial investments? /

(n=362) Do you do research for information on savings products and financial investments...?



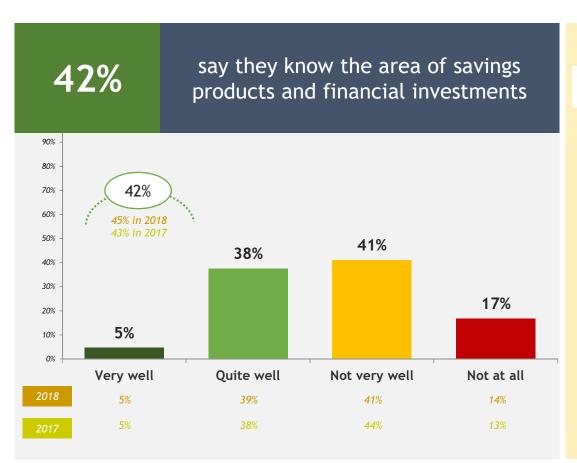






# A majority of respondents say they do not have good knowledge of savings and investment products

Do you think you know the area of savings products and financial investments very well, quite well, not very well, not at all well?



#### Who are they?



- ++ men: 48%
- ++ under 35 years: 49%
- ++ CSP +: 52%
- ++ FA > €50K: 61%
- ++ homeowners: 48%, without a mortgage (47%), with a mortgage (51%)
- ++ confident in their economic and financial situation over the next 12 months: 65%
- ++ concerns (strong and somewhat):

leaving an inheritance to loved ones (48%) / growing their assets (49%) / building capital to purchase real estate (47%) / being able to financially aid children, grandchildren (46%) and parents, in-laws (46%) / preparing a business project (49%)

- ++ save money regularly: 55%
- ++ have several savings products: 47%
- ++ have financial investments: 62%



### Mixed levels of knowledge of savings and investment products, tending to decline compared to previous waves

More specifically, do you feel comfortable...?

Investors still a little more comfortable talking with an adviser from their bank, but less comfortable reading an information document on a financial investment or using information and advice on investments available online.

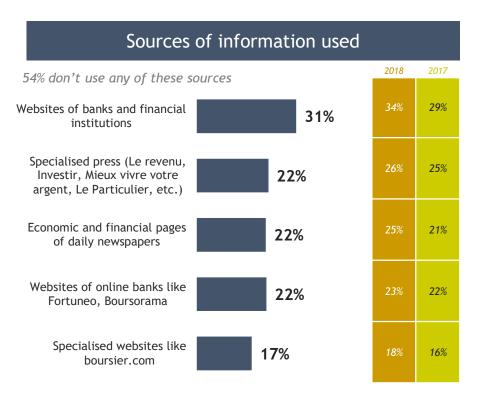
ST Feel comfortable <sup>2018</sup> Discussing with an adviser from your bank 10% 20% 50% 69% 71% Choosing the best investment for your 14% 44% 12% 56% 56% situation and objectives Judging whether or not you should follow 42% 10% 15% 51% 53% the advice you receive on investments Reading an informational document on a 11% 17% 39% 50% 55% financial investment 10% Evaluating the risk level of investments 19% 34% 45% 47% Using information and advice on investments 21% 34% 10% 44% 46% available online 9% 40% 31% 42% 24% Read articles in financial magazines No, definitely not No, not really Yes, generally Yes, definitely November 28



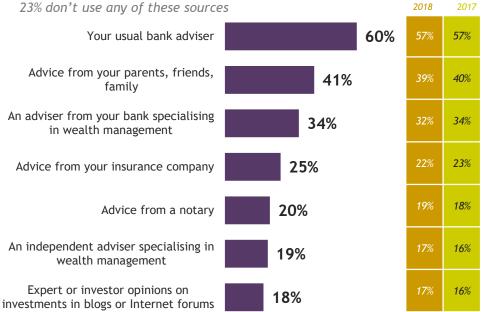
# The banking adviser remains the top consultant for subscriptions for 6 in 10 respondents

For savings and investment, do you use the sources of information listed below? / For savings and investment, who do you consult to make your subscription choices? / Are there other sources of information or advice that you use to manage your wealth that aren't on this list?

#### The Internet remains the top source of information.



### Consultant when subscribing a contract

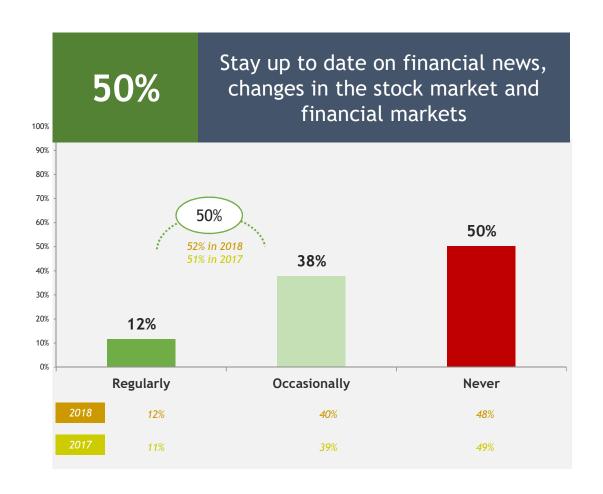






## Financial news, changes in the stock market and financial markets

Do you stay up to date on financial news and changes in the stock market and financial markets?



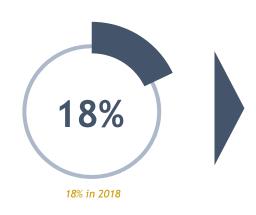




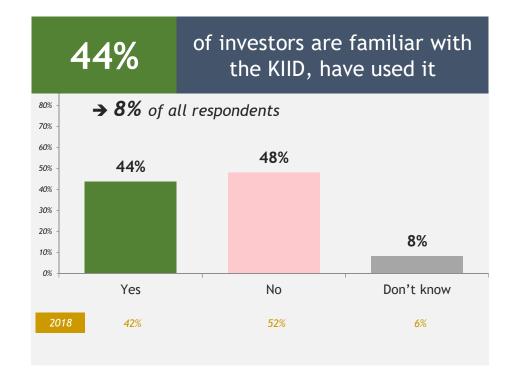
### Insufficient knowledge of KIIDs: 18%, stable compared to 2018

The key investor information document, KID or KIID, is a document that is provided before any subscription to an investment product, fund, open-ended investment company, life insurance contract, real estate investment company, etc. Have you heard of it? / Base have heard of KIIDs (n=256) Have you ever used this document?

#### Among those who have heard of it, only 4 in 10 have ever used it



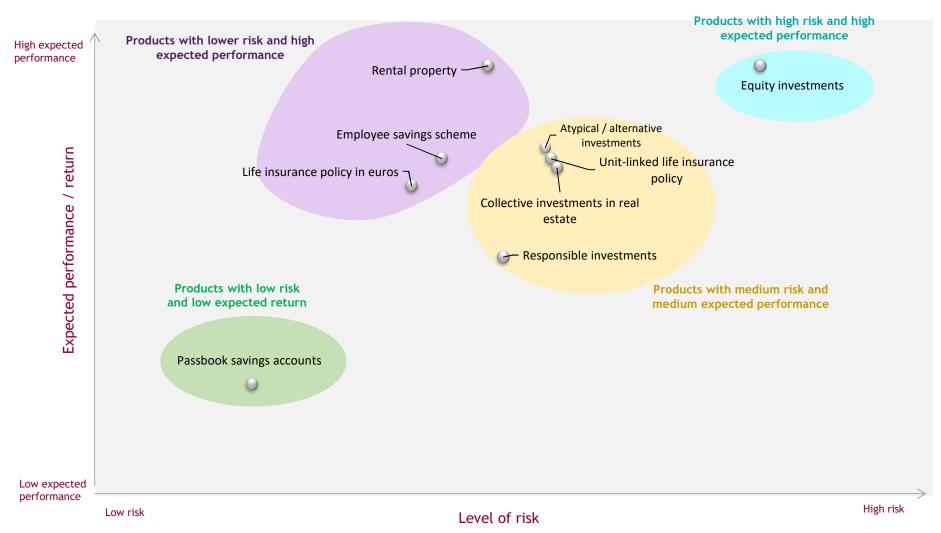
are familiar with the KIID





# Spontaneous rating of savings and investment products based on their risk level and expected performance

Please rate the products and investments below based on your evaluation of their performance and risk by sliding them into a slot in the table.







### Perceptions of savings/investment products improved between 2018 and 2019

Depending on your opinion, score each of the savings/investment products below on a scale of 0 to 10 based on how appropriate you think the product currently is for long-term investment (15-20 years, for retirement for example).

### Opinions of savings and investment products

Real estate (primary, secondary residence, etc.)

Employee savings (employee savings scheme, etc.) /base employed

Rental property (Pinel Act, etc.)

Life insurance policy in euros

Collective investments in real estate

Unit-linked life insurance policy

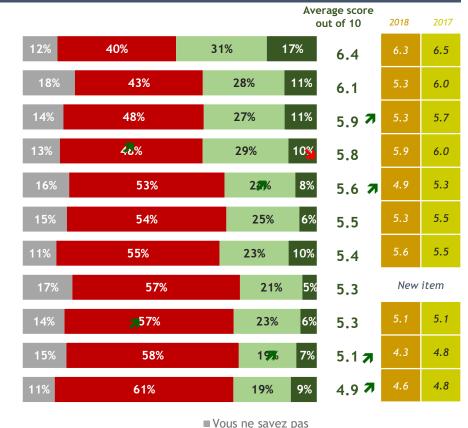
Savings accounts (Livret A, LDD, LEP, etc.)

Responsible investments (sustainable, social, green, SRI, etc.)

Financial investments: equity, bonds, funds, etc.

Atypical / alternative investments

Checking account





2019-227 - Investment survey - AMF



# Expected return is back on top (62% vs 54% in 2018 and 59% in 2017), neck and neck with risk level

What do you consider to be the primary selection criteria to be taken into account when subscribing to a savings or investment product? Required selection of 4 criteria.

#### Ranking of savings or investment product selection criteria 2017 2018 Overall Ranked 1st 2018 2017 62% Expected return **59**% 18% 20% 61% 61% Level of risk 26% 23% 49% Availability of invested funds 42% 11% 12% Fees (subscription, management, exit, 43% 38% **7**% arbitration, transfer) 38% 36% Taxation of revenue and capital gains 6% **7**% 28% 4% 28% Recommended holding period 27% 7 25% 6% Possibility of reducing taxes 6% 22% Overall 15% 3% Inheritance conditions (limiting inheritance tax) 14% Subscription requirements (documents to be 10% 2% Ranked provided, etc.) 1st Ethical commitment, "responsible" management 13% 11% 3% of your money 3% 0% 0% Other





# As with the previous wave, only a third of respondents have a high risk appetite: 34%

With respect to the management of your savings and investments, which of the profiles below best describes you?

#### Risk appetite 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100% You refuse all risks on your ++ women: 58% 54% investments, knowing that your 52% 52% ++ over 55 years: 60% return will remain low ++ retired and unemployed: 61% ++ less than €10K ++ have only 1 savings product: 58%, You accept some risk, hoping that you will have a higher return than 34% passbook savings account: 58% 34% 34% with risk-free investments You accept a greater amount of risk, hoping for the highest return 3% 4% 4% possible 10% Don't know 10% 10%



# One in two investors would accept being unable to withdraw their money for more than 3 years

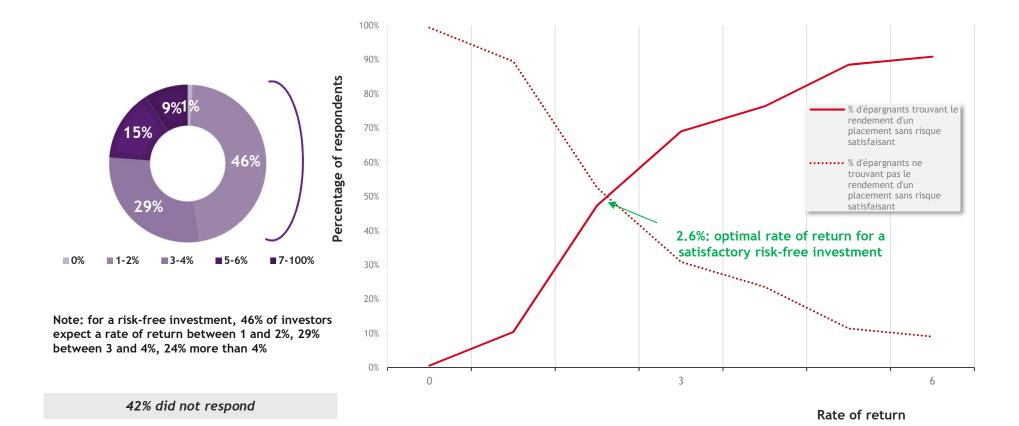
To increase your chances for a good return, a risky investment should be held for a certain amount of time. If you decide to subscribe to a risky investment, how long would you accept being unable to withdraw your money (except in an emergency)?

#### Length of time accepted with funds unavailable All Holders of financial investments 2018 25% 7 Less than 3 years 18% 24% 20% 42% 3-10 years 38% 38% **55**% 11-20 years 9% 8% 12% On average 1% (in years): More than 20 years 3% 2% 25% (4.9 in 2018, 4.5 in 2017) None, you do not want to take any risks, even if it 31% 28% means having very low returns 9% (7 in 2018, 5.5 in 2017)

## Satisfactory return for a risk-free investment



Today, what is the lowest rate of return you would consider satisfactory for a risk-free investment? - new question in 2019

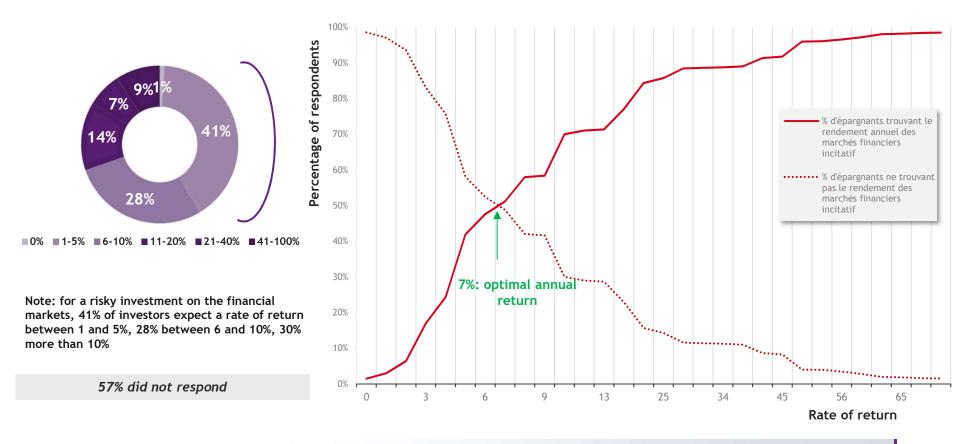




# Satisfactory return for an investment in the financial markets



What is the lowest annual return on an investment in the financial markets, so a risky investment, you would consider to be worth investing some of your money in? - **new question in 2019** 



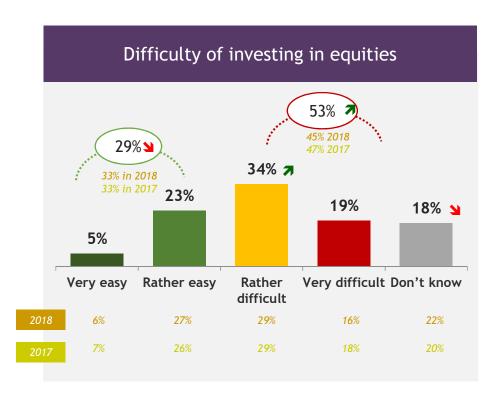


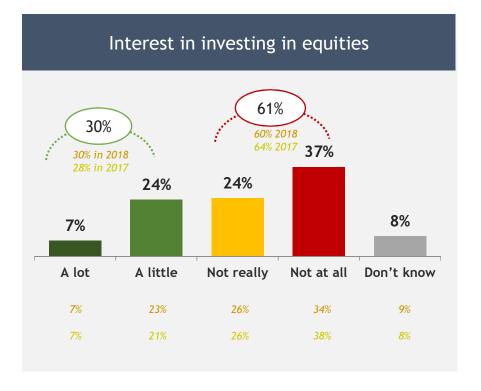


### Interest in investing in equities remains low

Do you think that investing in equities is...? / Are you interested in investing in equities? / Do you stay up to date on financial news and changes in the stock market and financial markets?

Little change since 2017. An area that seems complex for a little more than one in two people, a proportion that has grown since 2018.





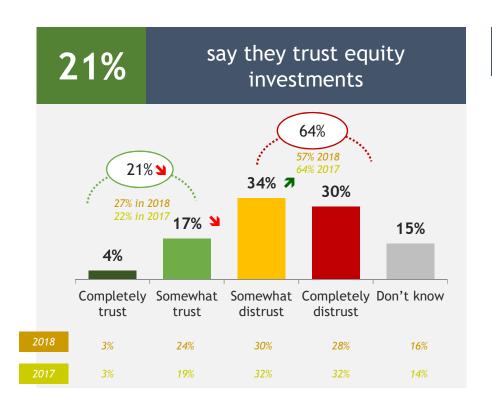


# Focus on holders of financial investments

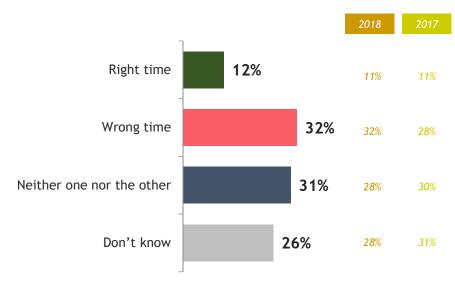
	All	Holders of financial investments
D2 - Do you think that investing in equities is		
ST Easy	29%	58%
ST Difficult	53%	39%
Very easy	5%	11%
Rather easy	23%	47%
Rather difficult	34%	34%
Very difficult	19%	5%
Don't know	18%	3%
D3 - Are you interested in investing in equities?		
ST Yes	30%	70%
ST No	61%	29%
A lot	7%	24%
A little	24%	47%
Not really	24%	22%
Not at all	37%	7%
Don't know	8%	1%
D4 - Do you stay up to date on financial news and changes in the stock market and financial markets?		
ST Yes	50%	86%
Regularly	12%	34%
Occasionally	38%	52%
Never	50%	14%

# Trust in equity investments in decline compared to 2018 (21% vs 27%), back to its 2017 level (22%)

Generally speaking, would you say that you trust equity investments (held directly or through a fund)? / Do you think that it is currently the right time or the wrong time to invest in equities...?

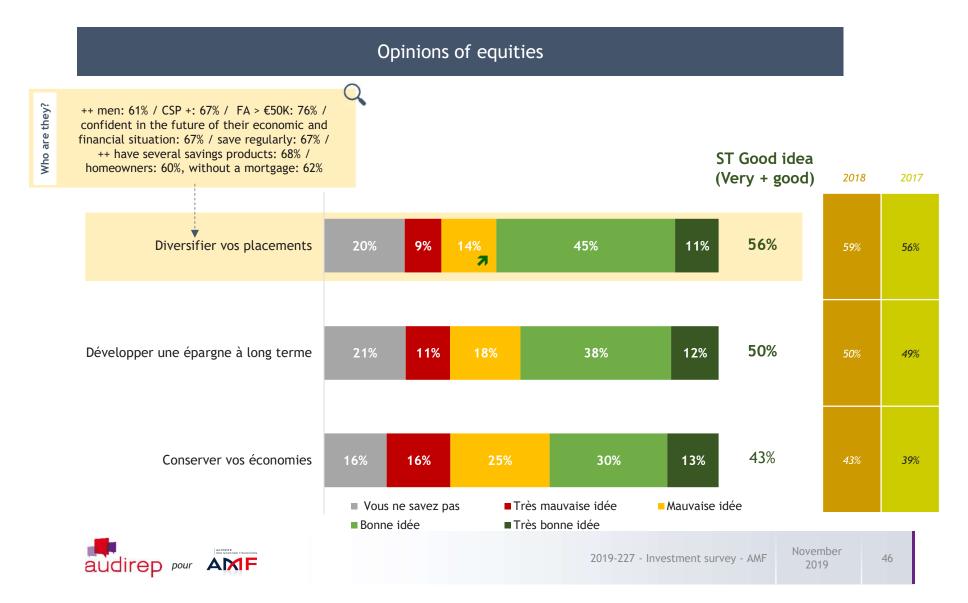


## Time for investing in equities



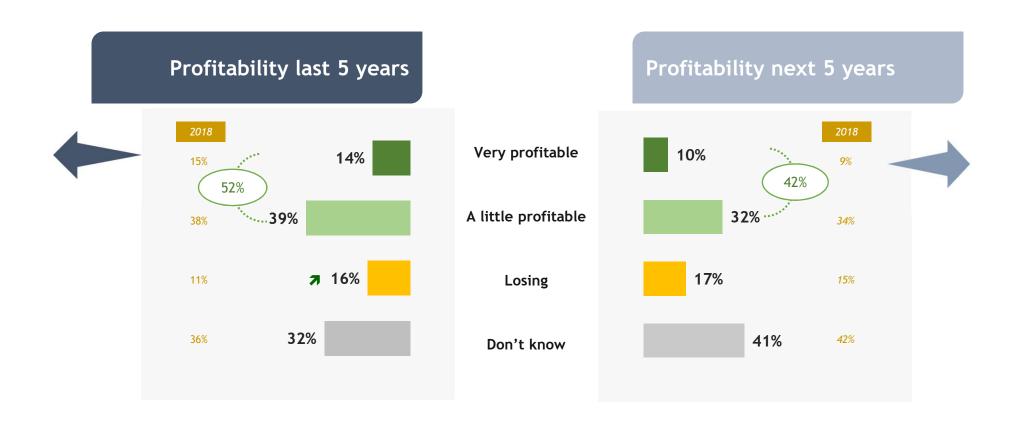
# However, equities are rather well perceived for diversifying investments despite a slight decline compared to 2018

For you, are equities a very good, rather good, rather bad, very bad idea for...



## Perception of the profitability of equity investments

Based on what you know or think about equity investments, do you think that in the last 5 years they were... / Still based on what you know or think about equity investments, do you think that in the next 5 years they will be...?



# Opinions of equities 1/2

### - ST agree

Below are several sentences about equity investments. For each of them, state whether you "strongly agree", "agree", "disagree" or "strongly disagree".

#### Opinions of equities **ST** AGREE 2018 2017 **70**% Equity investments are only for people who understand 71% 40% 14% 3% 14% 29% them enough 68% 7 44% 24% 15% 67% Equity investments are too risky 41% 22% 64% 17% 63% Equity investments take up a lot of time 19% 16% 37% 25% 61% Individual investors are often cheated on the stock market 63% Equity investments are only for people with a lot of money 14% 23% 32% 25% **57**% 58% The stock market is only for speculators that strategise 20% 33% 24% 16% **57**% 61% The stock market does not benefit the real economy 20% 29% 15% 27% 45% 42% Equity investments are better long term 18% 34% 11% 29% 44% 44% Investing in equity allows you to make responsible 21% 8% 30% 30% investments that take into account sustainable 38% New item development 34% 25% 14% 19% Equity investments do not end up being profitable 28% 30% ■ Vous ne savez pas ■ Pas du tout d'accord Plutôt pas d'accord ■Plutôt d'accord November 2019-227 - Investment survey - AMF 48 audirep pour AMF 2019

### Arguments for equity investments

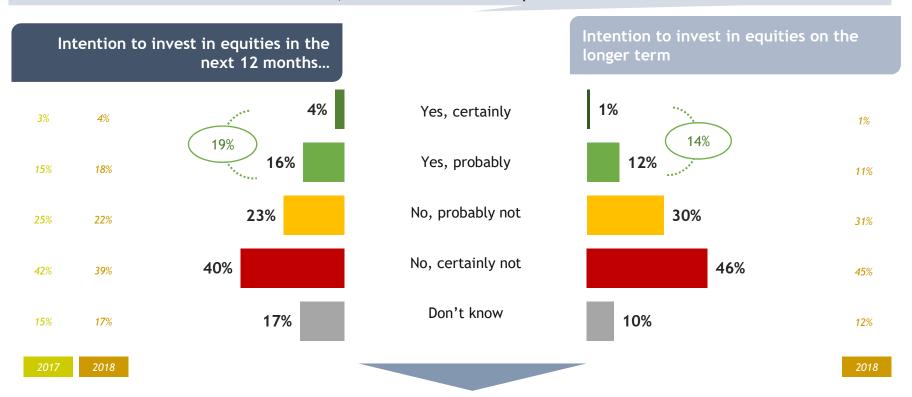
Below are different arguments that can be made to encourage investment in equities. Indicate to which extent each one would motivate you to invest in equities with a score from 0 to 10.

#### Arguments for equity investments **AVERAGE SCORE** OUT OF 10 2018 2017 Possibility for greater returns 52% 5.6 5.6 Possibility to limit risk with good 5.5 53% 5.3 diversification Option for someone else to take care 5.1 57% 4.9 of it (management delegated to a professional) Ability to make socially responsible 4.8 **59**% New item investments Low returns of other guaranteed 4.6 4.4 63% investments ■ Vous ne savez pas ■ ST 0 à 6 ■ ST 7 à 8 ■ ST 9 à 10 → Profile information next page November 2019-227 - Investment survey - AMF 49

### Intentions to subscribe to equity investments

In the next 12 months, do you plan to subscribe to equity investments? / Base do not plan to subscribe to equity investments in the next 12 months (n=697) And could you plan do to so on the longer term?

A little more than a fourth of respondents could plan to invest in equities on the shorter or longer term, and this intention is probable.



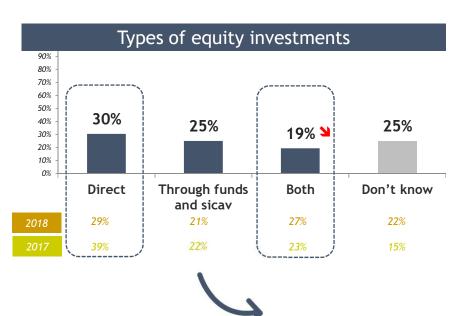
In all, 28% of investors say they have the intention of investing in equities on the shorter or longer term.



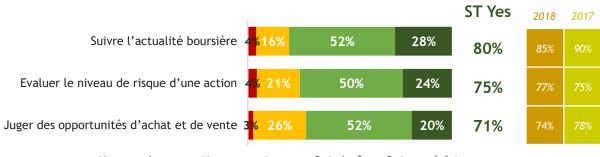


# Among potential subscribers to equity investments, 3 in 10 prefer directly held equities

Would these investments in equities be...? / Base those who plan to subscribe to directly held equity investments (n=205) More specifically, in terms of managing directly held equities, do you feel comfortable...?

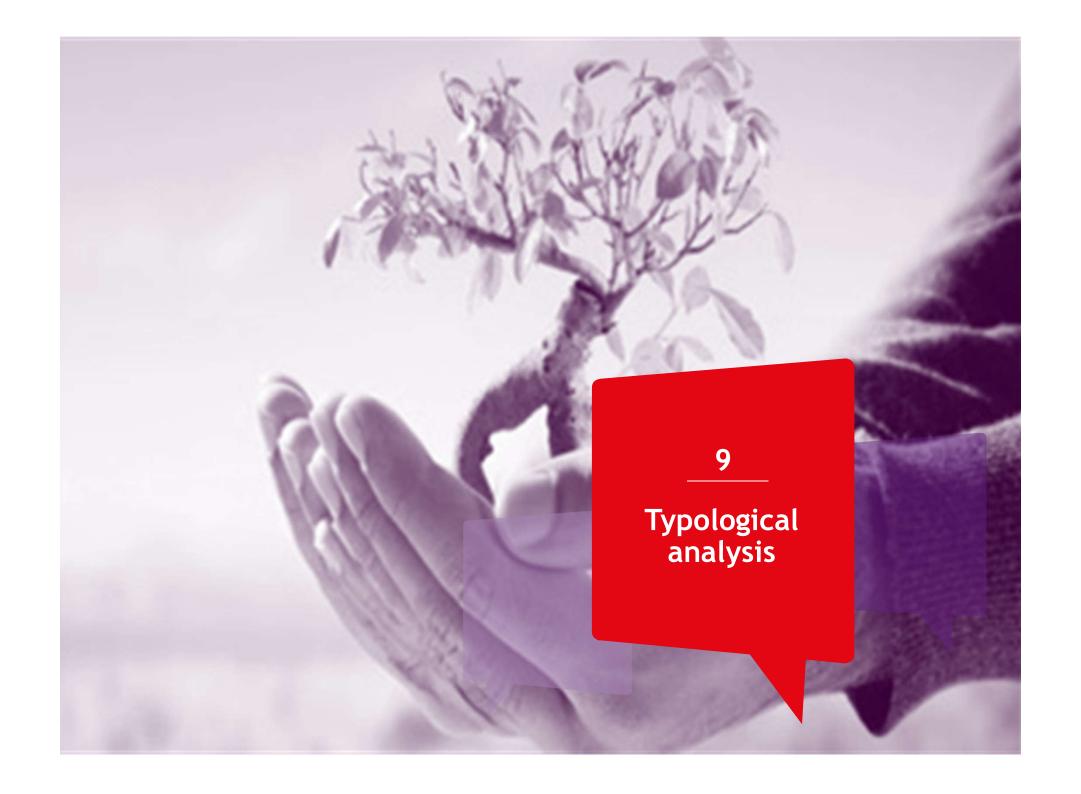


### Comfort in managing directly held equities



■Non pas du tout ■Non pas vraiment ■Oui plutôt ■Oui tout à fait





## Typology: methodology



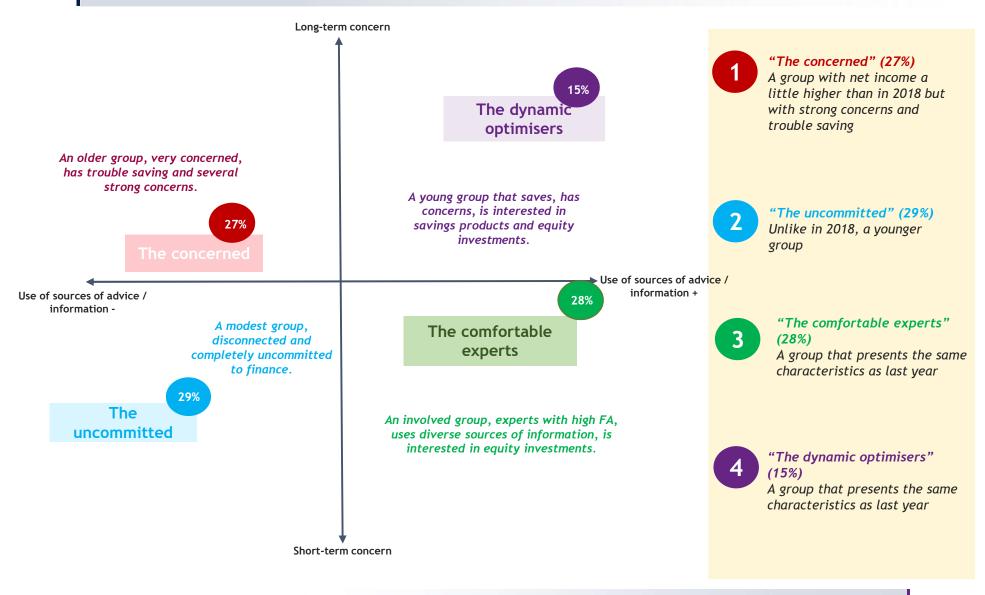
The purpose of a typology is to group together individuals with common or similar characteristics. The aim is to find a classification system, i.e. a set of rules that will be used to classify the individuals to define groups.

The methods used to create a typology based on the answer to a questionnaire use statistical calculations.

When a typology has to be created for survey data, one aggregation criterion appears to be consensual: variance (or inertia). To obtain a relevant classification, individuals of the same group must be as similar as possible while being very different from individuals of the other groups. This is what most classification methods will do: they will try to maximise the variance among groups, all the while minimising the variance within each group.



## 2019 Typology: 4 groups of investors







## The concerned (= the limited investors 2018)

An older group, with strong concerns, has trouble saving



#### Who are they?

- Most often women (59% vs 52%)
- Older: Over 55 years (57% vs 37%), retired and unemployed (54% vs 40%), from the south-west of France (30% vs 25%)
- Married/civil union (60% vs 46%), widowed (8% vs 4%), couple without children (41% vs 31%)
- Homeowners (73% vs 60%), without a mortgage (51% vs 30%)
- Net monthly income between €2,500 and €5,000 (40% vs 24%)

#### Rather worried about their personal situation (30% vs 24%)

Confidence score -19

#### Several strong long-term concerns (80% vs 71%), 3.6 on average:

- Health expenses (48% vs 38%)
- Leaving an inheritance to loved ones (39% vs 24%)
- Being able to financially aid children and grandchildren (51% vs 33%)
- Saving for loss of autonomy (50% vs 38%)

#### A group that has trouble saving:

In the past 12 months, withdrew money from savings (58% vs 52%)

#### And completely disconnected from finance and investments:

- Feel like they know rather little about saving and financial investments (48% vs 41%) and don't use any source of information (68% vs 54%)
- Equity investments do not interest them (75% vs 61%)
- Do not trust investments (75% vs 64%)
- Do not plan to invest in equity (78% vs 63%)





### The uncommitted (= the distant 2018)

A modest group, disconnected and completely uncommitted to finance



#### Who are they?

- A majority of 35-45 years (47% vs 36%), CSP (42% vs 32%)
- Single (34% vs 26%), living alone (41% vs 33%), renters (44% vs 35%)
- Net monthly income less than €1,500 (28% vs 19%) and modest financial assets less than €10K (34% vs 24%)

#### A situation that makes them...

- Very worried about changes in their personal situation (12% vs 8%)
- Confidence score: -13

A group that most often does not save at all (28% vs 17%) and on the contrary, in the past 12 months, only withdrew money from their savings: 19% vs 15%

And yet, a group that has no strong concerns in particular (23% vs 14%)

#### A group with little knowledge of savings products and financial investments:

- Feel like they know little about savings and financial products (72% vs 58%), or very little (30% vs 17%)
- Don't use any source of information or advice (57% vs 20%)
- And yet, most of them manage their own money and savings (87% vs 58%)

#### No appetite for investing in equities, which are problematic for them:

- They find them to be very difficult (31% vs 19%) and uninteresting (75% vs 61%) and do not trust them (72% vs 64%)
- Do not ever plan to invest in equity (73% vs 63%)





## The comfortable experts

An involved group, experts with high FA, use diverse sources of information, interested in equity investments



#### Who are they?

CSP + (36% vs 29%), FA >€50K (31% vs 21%)

#### A comfortable situation that makes them...

- Rather confident in changes in their personal situation (28% vs 23%)
- Confidence score: 5

A group that saves regularly (41% vs 34%) and only saved money over the past 12 months (47% vs 36%), planning to build capital on the long term:

Strongly concerned with planning for major expenses like buying a car or household appliances (40% vs 34%) and to a lesser extent:

- Building capital to buy real estate (54% vs 45%)
- Growing their assets (65% vs 60%)

#### An informed group that seeks help in making decisions:

- Research for information on financial and savings products (45% vs 24%), use several sources of information (50% vs 32%)
- Feel comfortable with: discussing with an adviser (85% vs 69%), reading specialised articles (52% vs 40%), choosing an investment that is right for them (64% vs 56%), evaluating the risk level of investments (52% vs 45%)
- Managing their own savings, while being aided by professionals (58% vs 17%)

#### A good appetite for risk:

- Would accept some risk, hoping that they will get a higher return than with risk-free investments (65% vs 34%)
- · Have several savings products to maximise returns:
- Passbook savings account (85% vs 79%), home savings plan (43% vs 28%), life insurance policy in euros (50% vs 35%), unit-linked life insurance policy (27% vs 17%), financial investments (31% vs 17%),

#### Interested in investing in equities:

- Find them to be easy (38% vs 29%), interesting (53% vs 30%) and trust them (33% vs 21%)
- Plan to invest in equity (35% vs 19%)





## The dynamic optimisers 1/2

A young group that saves, has concerns, interested in savings products and equity investments

THE DYNAMIC **OPTIMISERS** 



#### Who are they?

- They are under age 35 (56% vs 27%), CSP + (47% vs 29%)
- In cohabitation (25% vs 13%), without children (42% vs 29%)
- Average net monthly income of €4,300 (vs €3,300)

A comfortable situation that makes them...

- Confident in changes in their personal situation (57% vs 29%), or very confident (20% vs 6%)
- Confidence score: 15

Therefore, a group that saves money regularly (58% vs 34%) and that saves for retirement (82% vs 53%) to offset several strong long-term concerns, on average 4.5:

• Leaving an inheritance to loved ones (41% vs 24%) / growing their assets (37% vs 31%) / building capital to purchase real estate (37% vs 19%) / being able to financially aid children or grandchildren (46% vs 33%) and parents, in-laws (39% vs 18%) / preparing a business project (41% vs 15%)

An informed group that understands savings products and financial investments:

- Research information on financial and savings products (63% vs 24%), to be able to discuss them on equal terms with their banker (24% vs 15%) and use a variety of sources of information (90% vs 32%)
- Feel like they **know a lot** about saving and financial investments (74% vs 42%), including 15% quite a lot (vs 5%)
- Feel comfortable with: discussing with a bank adviser (82% s 69%), reading specialised articles and the financial press (77% vs 40%), choosing an investment that is right for them (80% vs 56%), evaluating the risk level of investments (67% vs 45%), reading an informational document on a financial investment (76% vs 50%)





## The dynamic optimisers 2/2

A group that saves, has concerns, interested in savings products and equity investments

#### THE DYNAMIC **OPTIMISERS**



#### A group with a good appetite for risk and that diversifies investments:

- Accept some risk, hoping that they will get a higher return than with risk-free investments (45% vs 34%)
- Own a rental property (10% vs 5%)
- Possess collective investments in real estate (13% vs 4%)
- Possess responsible investments (9% vs 4%)
- Possess speculative stock products (6% vs 2%)

#### A group with an appetite for equity investments:

- They feel they are easy (53% vs 29%), or very easy (12% vs 5%) and interesting (62% vs 30%)
- They also trust them (56% vs 21%)
- They plan to invest in equities over the next 12 months (49% vs 19%), particularly through funds and open-ended investment funds (34% vs 25%)



