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Summary of consumer "digital journey" tests conducted under MIF2

In the last quarter of 2020, consumer tests were carried out to examine whether the information provided by online financial services providers allows for the promotion of informed consent from the client, as provided for in the Markets in Financial Instruments Directive (MiFID2). This study highlights the good and bad practices observed on the market.

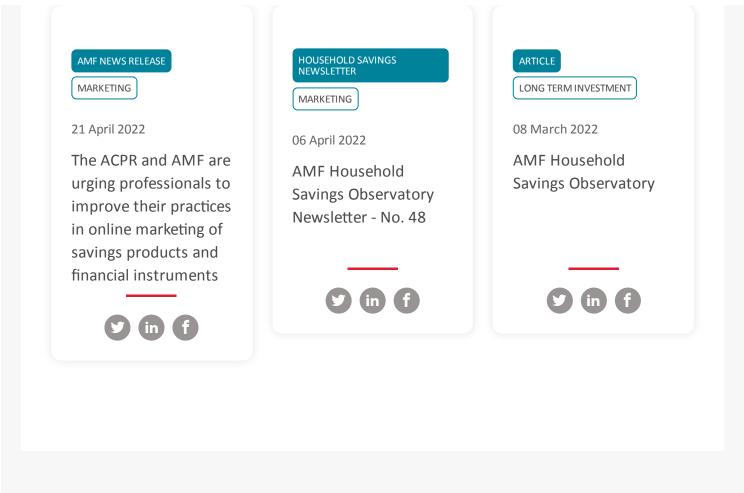


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